

TAX CONTACT DIRECTORY – IMPOTAX CPA

Canada Revenue Agency

Organization	Category	Service / Purpose	Phone Number(s)	Language / Region	Description / Notes
Canada Revenue Agency (CRA)	Tax – Individuals	Individual income tax / general enquiries	1-800-959-8281	English / General	General information, CRA My Account, representative authorization.
Canada Revenue Agency (CRA)	Tax – Individuals	Automated tax information service	1-800-267-6999	Automated / 24-7	Automated service for tax information, account balance, refund status and other self-service information.
Canada Revenue Agency (CRA)	Tax – Individuals	Individual and trust income tax enquiries	1-800-959-7383	French	Personal and trust income tax enquiries.
Canada Revenue Agency (CRA)	Tax – Individuals	Individual income tax enquiries	1-800-959-8281	English	Personal income tax enquiries.
Canada Revenue Agency (CRA)	Benefits	Child and family benefits	1-800-387-1194	French	Canada Child Benefit and related family benefit programs.
Canada Revenue Agency (CRA)	Benefits	Child and family benefits	1-800-387-1193	English	Canada Child Benefit and related family benefit programs.
Government of Canada	Pensions	Old Age Security pension	1-800-277-9915	French	Old Age Security pension enquiries.
Government of Canada	Pensions	Old Age Security pension	1-800-277-9914	English	Old Age Security pension enquiries.
Service Canada	Government services	Service Canada / 1-800-O-Canada	1-800-622-6232	Bilingual	Single access point for many Government of Canada services and benefits.
Government of Canada	Payments	Other payment arrangements	1-866-864-5824	General	Payment arrangements for Employment Insurance, student loans, pensions and other programs.
Canada Revenue Agency (CRA)	Payments	Collections / tax debts	1-888-863-8657	General	Payment arrangements and outstanding tax debts.
Canada Revenue Agency (CRA)	Payments	Payment arrangements	1-888-863-8661	General	Tax payment arrangements.
Canada Revenue Agency (CRA)	Benefits	GST/HST credit for individuals	1-800-959-1954	General	GST/HST credit enquiries for individuals.
Canada Revenue Agency (CRA)	Business	Businesses and self-employed individuals	1-800-959-7775	French	Business and self-employed tax enquiries.
Canada Revenue Agency (CRA)	Business	Business enquiries	1-800-959-5525	English	Business tax enquiries. Added as a commonly used CRA business enquiries line.
Canada Revenue Agency (CRA)	Charities	Charities Directorate	1-888-892-5667	General	Registered charities enquiries.
Canada Revenue Agency (CRA)	Benefits	Overpaid child and family benefits	1-888-863-8662	General	Amounts owing related to overpaid child and family benefits.
Canada Revenue Agency (CRA)	Tax filing	Electronic filing (EFILE/TED)	1-866-465-4080	General	Electronic filing support.
Canada Revenue Agency (CRA)	Refunds	Telerefund / refund information	1-800-959-1958	Automated / General	Refund status information.

Revenu Québec

Revenu Québec	Online services	Online services – individuals	418-659-6299 514-864-6299 1-800-267-6299	Québec City / Montréal / elsewhere in Québec	My Account, forms and online services.
Revenu Québec	Professional representatives	Technical support for representatives	418-659-2281 514-873-3474 1-866-423-3234	Québec City / Montréal / toll-free	Technical support, downloading tax data and authorizations.
Revenu Québec	Business	Businesses / GST-QST	418-659-4692 514-873-4692 1-800-567-4692	Québec City / Montréal / elsewhere	Business tax enquiries, GST and QST.
Revenu Québec	Unclaimed property	Unclaimed property	1-866-840-6939	All regions	Unclaimed property service for individuals and businesses.
Revenu Québec	Accessibility	Accessibility / adapted services	514-873-4455 1-800-361-3795	Montréal / elsewhere in Québec	Services for hearing-impaired persons and accessibility support.
Revenu Québec	Mandatory billing	Mandatory billing / restaurant sector	418-652-6014 514-287-2014 1-855-271-0519	Québec City / Montréal / toll-free	Mandatory billing compliance and restaurant-sector enquiries.
Services Québec	Government services	Services Québec	514-644-4545 1-877-667-9625	Montréal / toll-free	Front door for Québec government services for individuals and businesses.
Retraite Québec	Family	Family Allowance / child support	1-800-667-9625	General	Family Allowance and child support.
Retraite Québec	Pensions	Retraite Québec – pension	1-800-463-5185	General	Québec retirement pension enquiries.
RAMQ	Health	Régie de l'assurance maladie du Québec	1-800-561-9749	General	Québec health insurance plan.
RQAP / QPIP	Parental insurance	Québec Parental Insurance Plan	1-888-610-7727	General	Québec parental insurance plan.
MESS / Emploi Québec	Employment / Social assistance	Employment Québec / Social Assistance	1-888-643-4721	General	Employment and social assistance enquiries.
Revenu Québec	Tax credits / Programs	Solidarity tax credit and related programs	1-855-291-6467	General	Solidarity tax credit, RL-31, childcare expenses, home-support tax credit for seniors, housing allowance, work premium, adapted work premium, support payments and Québec education savings incentive.
Revenu Québec	Technical support	Technical assistance	1-866-423-3234	Toll-free	Technical support for online services.
Revenu Québec	Unclaimed property	Unclaimed property – businesses	1-866-840-6939	General	Unclaimed property enquiries for businesses.
Revenu Québec	Unclaimed property	Unclaimed property – individuals	1-866-873-4455	General	Unclaimed property enquiries for individuals. Number retained from the original file.
Revenu Québec	Business	Businesses / GST-QST	1-800-567-4692	Toll-free	Business, GST and QST enquiries.
Revenu Québec	Refunds	Refund information	1-888-811-7362	General	Refund status information.
Revenu Québec	Support payments	Support payments	1-800-488-2323	General	Support payment collection program.
Revenu Québec	Mandatory billing	Restaurant sector	1-855-271-0519	Toll-free	Mandatory billing in the restaurant sector.